

Contact Lens Policy

Contact Lens service fees include follow-up office visits needed to finalize a contact lens prescription. Follow up appointments are made according to the doctor's recommendations, but it is the patient's responsibility to comply with those recommendations. Once a prescription is finalized and presented to the patient, any care beyond this will be subject to an office visit fee. Professional fees are due at time of service and are non-refundable. All patients are entitled to a copy of their **finalized** contact lens prescription.

Contact lenses are medical devices with a valid prescription for **one year**. Hinsdale Eye Center will not dispense lenses or approve contact lens prescriptions beyond the one year maximum expiration date. Likewise, only the appropriate number of disposable lens boxes will be dispensed that fulfills the maximum one year prescription. Annual contact lens examinations are required to renew prescriptions.

Trial Lenses: Due to limited trial lens availability from contact lens manufacturers, trial contact lenses will be dispensed **only** to patients who order their contact lenses through Hinsdale Eye Center.

Specialty lenses (custom made soft, hard or hybrid) have a 60 day warranty. Exchanges can be made in order to finalize the prescription and are only refundable less a **restocking fee of 20% the original cost** of the lenses. Disposable lenses purchased at Hinsdale Eye Center can be exchanged within one year. This is for the rare case of a prescription change within a year. We are unable to take back any lens boxes that are opened, expired or have writing on them.

I have read and understand the above policy.

(Printed name of patient)

(Signature of patient/guardian if minor)

Date

New Wearers: Contact Lens Training Session

First time contact lens wearers will be provided in-office instruction that includes insertion, removal and safe care and usage of contact lenses. These are up to **two 30 minute sessions** included in the contact lens service fee. In the rare instance that additional sessions are needed, a fee of \$ 35.00 per additional session applies. The patient needs to **independently demonstrate (without the help of a parent, if a minor)** a basic understanding of lens handling and care before trial contact lenses will be released for wear. To achieve the highest success it is recommended the training sessions are scheduled within the 60 day initial fitting period.

I have received a copy of Hinsdale Eye Center Contact Lens Procedures. Initials _____

I have read and understand the above policy.